

Terms of Use / User Agreement

These Terms of Use, together with the privacy policy available www.GIGOClean.com/privacy ("**Privacy Policy**") and the rules, policies, terms and conditions set forth in, referred to and/or linked herein, all of which are incorporated herein by reference, are, collectively, the "**Agreement**".

IMPORTANT: PLEASE REVIEW THIS AGREEMENT CAREFULLY. IN PARTICULAR, PLEASE REVIEW THE MUTUAL ARBITRATION PROVISION AND THE AUTOMATIC RENEWAL AND CANCELLATION PROVISIONS.

This Agreement constitutes a legal agreement between you ("**you**" or "**User**") and GIGO Clean Technology Inc and its affiliates, parents, and subsidiaries (collectively, "**GIGO Clean Technology Inc**" or "**us**"). This Agreement governs your use of our services and platform that facilitates communications between Users offered through our website located www.GIGOClean.com, as it may be modified, relocated and/or redirected from time to time (the "**Site**"), and the mobile applications offered by us (the "**Apps**"). Our services, platform, Site and Apps are collectively referred to as the "**GIGO Clean Technology Platform**".

By accessing, using or registering with the GIGO Clean Technology Platform or any portions thereof, you hereby expressly acknowledge and agree to be bound by the terms and conditions of this Agreement, and any future amendments and additions to this Agreement as we may publish from time to time.

Please read this Agreement carefully. If you do not agree to accept and be bound by this Agreement, you must immediately stop using the GIGO Clean Technology Platform. GIGO Clean Technology's acceptance is expressly conditioned upon your assent to this Agreement in its entirety. If this Agreement is considered to be an offer by us, acceptance is expressly limited to this Agreement.

By using the GIGO Clean Technology Platform, you represent and warrant that: (i) you are at least 18 years old, are at least of the legally required age in the jurisdiction in which you reside, and are otherwise capable of entering into binding contracts; and (ii) you have the right, authority and capacity to enter into this agreement and to abide by the terms and conditions of this agreement, and that you will so abide. Where you enter into this agreement on behalf of a company or other organization, you represent and warrant that you have authority to act on behalf of that entity and to bind that entity to this agreement.

To the extent permitted and except where prohibited by applicable law, these Terms of Use include:

- **You agree that all disputes will be handle in Orange County California.**

- Your agreement that either party may compel binding arbitration for most types of disputes, and your agreement to submit to an informal dispute resolution process for at least 30 days prior to the initiation of any claim (Section 19).
- Your agreement that no claims can be adjudicated on a class basis (Section 19).
- Your agreement that the GIGO Clean Technology Platform is provided "as is" and without warranty (Section 17).
- Your agreement **that the GIGO Clean Technology Platform is solely a communications platform** providing a method for Cleaning and Janitorial Services to be booked, that all Cleaning and Janitorial Services are performed by third parties, and that GIGO Clean Technology has no liability for any Cleaning or Janitorial Services or any acts or omissions of third parties (Sections 1 and 17), with the exception of GIGO Clean Technology Customer Satisfaction Program. (Section 3(d)).
- Your acknowledgment of and agreement to pay GIGO Clean Technology's Trust and Support Fee that will be applied to each appointment of a Cleaning and Janitorial Service paid through the GIGO Clean Platform (Section 3(f)).
- Your acknowledgment of and agreement to GIGO Clean Technology's dormant account service fees (Section 3(i)).
- Your acknowledgment of and agreement to GIGO Clean Technology's cancellation policies and cancellation fees (Section 4(e)).
- If you enroll in a Recurrent Service, a Minimum Commitment Plan, and/or GIGO Clean Technology Select membership under these Terms, your agreement that your plan and/or membership will automatically renew after an initial term if you do not cancel in accordance with these Terms (Section 3(c), Sections 4(d)-(f)).
- Your agreement to release GIGO Clean Technology from liability based on claims relating to Services and otherwise (Section 17) and your agreement to the limitation of time within which a claim can be brought (Section 22).
- Your agreement to indemnify GIGO Clean from claims due to your use, misuse or inability to use the GIGO Clean Technology Platform, the Merchandise and/or Cleaning and Janitorial Services, your violation of this agreement, applicable laws or third-party rights, and/or content or information submitted from your account to the GIGO Clean Technology Platform (Section 18).
- Your consent to any modifications or amendments to this Agreement (Section 23). Your consent to the collection, use, sharing and transfer of your data as outlined in the Privacy Policy as updated from time to time.

- GIGO Clean Technology' s sole liability with respect to disputes between Users is set forth in the GIGO Clean Technology' s Customer Satisfaction Program (Section 3(d)).
- Your agreement that GIGO Clean Technology 's Satisfaction Program is limited to only Payments paid by Requesters through the GIGO Clean Technology Platform for the Cleaning and Janitorial Services that are booked and paid through the GIGO Clean Technology Platform

1. The GIGO Clean Technology Platform is Solely a Venue for Communications; Background Checks.

a. The GIGO Clean Technology Platform is Solely a Venue for Communications. The GIGO Clean Technology Platform is a communications platform for enabling the connection between individuals seeking to obtain Cleaning and Janitorial services ("**Requesters**") and/or individuals and entities seeking to provide services ("**Cleaners**"). Requesters and Cleaners together are referred to as "**Users**". Those certain services requested by the Requesters, which are to be completed by the Professional Cleaners, are hereinafter referred to as "**Cleaning and Janitorial Services**".

b. Background Checks and Licensing. GIGO Clean Technology CHECKS THE BACKGROUNDS OF CLESNING AND JANITORIAL USERS VIA THIRD PARTY BACKGROUND CHECK SERVICES; FOR THE CLEANING PROFESSIONALS THAT ARE ENTITIES THE BACKGROUND CHECK IS LIMITED TO THE OWNER/PRINCIPAL OF THE COMPANY. **However, each Requester should exercise caution and common sense to protect its personal safety and property, just as you would when interacting with any person whom you do not know.** Certain states may require state-level licensing for projects above specified dollar amounts. We recommend you confirm these licensing requirements with the business and the applicable state and local licensing authorities. In some states, licensing may be required by the county or local authority in which the work is being performed. We recommend you confirm these licensing requirements before proceeding with your project. We always recommend that you ask the Professional to provide you with a copy of their license. GIGO CLEAN TECHNOLOGY PERFORMS SCREENING SOLELY AT THE TIME THE PROFESSIONAL APPLIES TO REGISTER ON THE GIGO CLEAN TECHNOLOGY PLATFORM. GIGO CLEAN TECHNOLOGY CANNOT AND DOES NOT WARRANT OR REPRESENT THAT A CLEANER'S PROFILE AND BACKGROUND CHECK SCREENING INFORMATION IS UP TO DATE. GIGO CLEAM TECHNOLOGY IS UNDER NO OBLIGATION TO UPDATE A PROFESSIONAL'S BACKGROUND CHECK OR PROFILE. BY USING THE GIGO CLEAN PLATFORM, THE REQUESTER AGREES TO HOLD GIGO CLEAN FREE FROM THE RESPONSIBILITY FOR ANY LIABILITY OR DAMAGE THAT MIGHT ARISE OUT OF THE PROFESSIONAL SERVICES. GIGO CLEAN IS NOT RESPONSIBLE FOR THE CONDUCT, WHETHER ONLINE OR OFFLINE, OF ANY USER INCLUDING

PROFESSIONALS, AND WILL NOT BE LIABLE FOR ANY CLAIM, INJURY OR DAMAGE ARISING IN CONNECTION WITH ANY PROFESSIONAL SERVICES.

2. Personal Information; User Accounts.

a. Collection of your Personal Information. Some of the materials available on the GIGO CLEAN TECHNOLOGY Platform may require prior registration to access. If you decide to access such materials you will be required to register. We may refuse to grant you, and you may not use, a username, email address or screen name that is already being used by someone else; that may be construed as impersonating another person; that belongs to another person; that violates the intellectual property or other rights of any person; that is offensive; or that we reject for any other reason in our sole discretion. When you complete a registration with GIGO CLEAN TECHNOLOGY , you will be required to provide certain personal information. You agree that such information will be true, accurate and complete, and that you will update this information promptly when it changes. If you provide any information that is untrue or inaccurate, not current, or incomplete, or if we suspect that your information is untrue or inaccurate, not current, or incomplete, we may, in our sole discretion, suspend or terminate your right to access any material for which registration is required. Any personally identifiable information supplied hereunder will be subject to the terms of the Privacy Policy.

b. Account, Password and Security. You are the sole authorized user of your account. You are responsible for maintaining the confidentiality of any username, password and account provided by you or us for accessing the GIGO CLEAN TECHNOLOGY Platform. You are solely and fully responsible for all activities that occur under your password or account, except that GIGO CLEAN TECHNOLOGY may, in certain circumstances, access your account to make changes that you request, such as rescheduling a Service appointment. GIGO CLEAN TECHNOLOGY has no control over the use of any User's account by the User or third parties and expressly disclaims any liability derived therefrom. Should you suspect that any unauthorized party may be using your password or account or you suspect any other breach of security, you must contact us immediately At GIGOCLEAN.COM . Nothing in this section shall affect GIGO CLEAN TECHNOLOGY 's rights to limit or terminate the use of the Handy Platform, as provided below in section 4(b).

c. Proof of Identity. You will provide us with such proof of identity as we may reasonably request from time to time.

d. Text Messages and Phone Calls. By using the GIGO CLEAN TECHNOLOGY platform, you expressly consent and agree to accept and receive communications from us, including via fax, text (SMS) messages, calls, push notifications and other reasonable means at any of your contact numbers or

addresses, even if you are listed on any federal, state, provincial or other applicable "Do Not Call" list, in order that we may provide the services set forth on the GIGO CLEAN TECHNOLOGY Platform, to service your account, to reasonably address matters pertaining to your account, including but not limited to notifying you of, or confirming, appointments that you have scheduled, or for other purposes reasonably related to your service request and our business, including marketing related emails. Standard text messaging charges applied by your cell phone carrier will apply to text messages we send. By consenting to being contacted by GIGO CLEAN TECHNOLOGY , you understand and agree that you may receive communications, including marketing communications generated by automatic telephone dialing systems and/or which will deliver prerecorded messages, sent by or on behalf of Handy, its affiliates, subsidiaries, parents and/or Users/Professionals, including but not limited to: operational communications concerning your account or use of the GIGO CLEAN TECHNOLOGY Platform or Services, updates concerning new and existing features on the GIGO CLEAN TECHNOLOGY Platform, communications concerning promotions run by us, and news concerning GIGO CLEAN TECHNOLOGY and industry developments. For certain Professional Services, you also expressly authorize GIGO CLEAN TECHNOLOGY to send you an automated prerecorded call confirming your CLEANING Services request, along with calls from up to four CLEANERS that can help you with your request to the land-line or mobile phone number you provided, and you understand that either GIGO CLEAN TECHNOLOGY or the CLEANERS or Service Provider may use automated phone technology (including autodialed and prerecorded messages) to call you and that your consent is not required to purchase products or services. You agree that by using the GIGO CLEAN TECHNOLOGY Platform and requesting Cleaning and Janitorial Services, you are entering into a business relationship with GIG O CLEAN TECHNOLOGY and/or CLEANERS /Service Providers and thus agree to be contacted by GIGO CLEAN and/or Cleaners or Service Providers. You acknowledge that you are not required to consent to receive promotional messages as a condition of using the GIGO CLEAN TECHNOLOGY Platform or the Services. If a contact number you have provided to us is no longer your number, you agree to notify us promptly that you can no longer be reached at that number. You represent that you have received, and are authorized to convey to us, the consent of any authorized users on your account to be contacted by us as described in this Section. You agree that all consents provided in this Section will survive cancellation of your account. You may opt-out of receiving promotional or marketing texts or calls from GIGO CLEAN TECHNOLOGY at any time. You may opt-out of receiving all text (SMS) messages from GIGO CLEAN TECHNOLOGY (including informational or transactional messages) by replying with the word "STOP" to a text message from us; however, you acknowledge that opting out of receiving all texts may impact your use of the GIGO CLEAN

Platform or the Services. You also acknowledge that GIGO CLEAN TECHNOLOGY or its third-party service providers may record customer service calls after notice to you and with your consent, in order to assist you when you contact our customer support services. You agree to GIGO CLEAN TECHNOLOGY 's use of a service provider to mask your telephone number when you call or exchange text (SMS) messages with a Professional or Requestor using a telephone number provided by GIGO CLEAN TECHNOLOGY. During this process, GIGO CLEAN TECHNOLOGY and its service provider will receive in real time and store call data, including the date and time of the call or text (SMS) message, the parties' phone numbers, and the content of the text (SMS) messages. You agree to the masking process described above and to GIGO CLEAN TECHNOLOGY 's use and disclosure of this call data for its legitimate business purposes.

TO KNOWINGLY INPUT FALSE INFORMATION, INCLUDING BUT NOT LIMITED TO NAME, PHONE NUMBER, ADDRESS OR E-MAIL ADDRESS IS A VERY SERIOUS AND FRAUDULENT MATTER THAT COULD RESULT IN SIGNIFICANT COSTS AND DAMAGES INCLUDING INVASION OF PRIVACY RIGHTS, TO GIGO CLEAN TECHNOLOGY AND THE PROFESSIONAL CLEANERS, AND TO CONSUMERS, AS WELL AS THE LOSS OF TIME, EFFORT AND EXPENSE RESPONDING TO AND PURSUING SUCH FALSE INFORMATION AND REQUEST, AND FURTHER, COULD RESULT IN REGULATORY FINES AND PENALTIES. ACCORDINGLY, IF YOU KNOWINGLY INPUT FALSE INFORMATION IN A SERVICE REQUEST, INCLUDING BUT NOT LIMITED TO SOME ONE ELSE'S NAME, E-MAIL ADDRESS, PHYSICAL ADDRESS OR PHONE NUMBER OR A RANDOM OR MADE UP NAME, ADDRESS, E-MAIL OR PHONE NUMBER YOU AGREE TO FULLY INDEMNIFY AND BE LIABLE TO GIGO CLEAN TECHNOLOGY AND EACH PROFESSIONAL WHO PROVIDES SUCH PROFESSIONAL SERVICES, FOR THE GREATER OF: (1) A MINIMUM AMOUNT OF \$15,500 TO EACH OF GIGO CLEAN TECHNOLOGY AND EACH OF THE AFFECTED PROFESSIONAL CLEANERS AND FOR EACH OF THE ACTUAL PERSON(S) AFFECTED BY ANY OF THE IMPROPER, INCORRECT OR FRAUDULENT INFORMATION YOU ENTER (FOR EXAMPLE THE ACTUAL OWNER OF THE E-MAIL ADDRESS OR PHONE NUMBER, ETC.), PER IMPROPER SUBMISSION, PLUS ANY ATTORNEYS FEES COSTS AND EXPENSE RELATING THERETO, IF APPLICABLE, OR (2) THE ACTUAL DAMAGES, DIRECT, PUNITIVE AND CONSEQUENTIAL, AND ANY REGULATORY OR JUDICIAL FINES OR PENALTIES THAT MAY ARISE FROM SUCH INTENTIONAL, MISLEADING, HARMFUL AND FRAUDULENT ACTIVITY, PLUS REASONABLE LEGAL FEES, COST AND EXPENSES RELATING THERETO, WHICH EVER IS GREATER.

e. Emails. GIGO CLEAN TECHNOLOGY may send you confirmation and other transactional emails regarding the Cleaning Services. GIGO CLEAN TECHNOLOGY and its affiliates, subsidiaries, parents may also send you emails about other services that we think might interest you ("Promotional Emails"). You

can unsubscribe from Promotional Emails at any time by clicking unsubscribe in our email communications or contacting us.

3. Payments; Recurring Services and Recurring Charges; GIGO CLEAN TECHNOLOGY Customer Satisfaction Program; Claims; Dormant Account Service Charge.

a. Payments. Users of GIGO CLEAN TECHNOLOGY Platform contract for Professional Services directly with other Users. GIGO CLEAN TECHNOLOGY is not a party to any contracts for Cleaners, Cleaning Companies/or Service Providers. The GIGO CLEAN TECHNOLOGY Platform facilitates these contracts by supplying a medium through which Requesters can connect with Service providers, schedule certain Cleaning and Janitorial Services, and make payments for certain Cleaning and Janitorial Services ("**Payments**"). Requesters are obligated to pay in advance for those Services and/or Merchandise they order through the GIGO CLEAN TECHNOLOGY Platform. **Prior to the scheduled Cleaning and Janitorial Service, we will charge the Requester's credit card according to the amount the Requester has agreed to on the GIGO CLEAN TECHNOLOGY Platform with respect to those Cleaning and Janitorial Services and/or Merchandise**, the Requester has ordered, and for all purchases and payments for reimbursement costs, fees, expenses or applicable taxes associated with a Cleaning and Janitorial Service as well as the Trust and Support Fee (as defined in 3(f) below), and the Requester hereby authorizes us to charge the credit card on file in the Requester's Handy Platform account for such amounts. We will use third party services to process credit card information. By accepting this Agreement, you are giving GIGO CLEAN TECHNOLOGY (or a third-party payment processor on GIGO CLEAN TECHNOLOGY 's behalf) permission to charge your on-file credit card, debit card, or other approved methods of payment for fees that you owe GIGO CLEAN TECHNOLOGY. Depending on the transaction you selected or services requested, GIGO CLEAN TECHNOLOGY may charge you on a one-time or recurring basis. All information that you provide in connection with a purchase or transaction or other monetary transaction interaction with the Cleaning and Janitorial Services must be accurate, complete, and current. You agree to pay all charges incurred by users of your credit card, debit card, or other payment method used in connection with a purchase or transaction or other monetary transaction interaction with GIGO CLEAN TECHNOLOGY at the prices in effect when such charges are incurred. We retain the right, in our sole discretion, to place a hold on the Requester's credit card for an ordered or completed Cleaning and Janitorial Service transaction. Forty Eight (48) hours after a Service is completed, if there is no complaint by the Requester, we will mark the Service as closed. If the Requester has agreed with the Cleaner or Service Provider to extend or reduce the hours in or to reschedule a requested Professional Service, the Requester bears the responsibility for notifying Handy.

Requesters must notify GIGO CLEAN TECHNOLOGY either by changing the date or hours of the requested Professional Service through the GIGO CLEAN TECHNOLOGY Platform or by visiting the GIGO CLEAN TECHNOLOGY Center at www.gigoclean.com/help. All Payments by Requesters must be made through the GIGO CLEAN TECHNOLOGY Platform. No refunds or credits will be provided once the Requester's credit card has been charged, except that at our sole discretion, refunds or credits may be granted in extenuating circumstances, as a result of specific promotions, or to correct any errors we have made. While we will use commercially reasonable efforts to ensure the security of all credit card and all other personal information, we expressly disclaim any liability for any damage that may result should any information be released to any third parties, and you agree to hold us harmless for any damages that may result therefrom. Requesters will be liable for all transaction taxes on the Cleaning and Janitorial Service(s) provided (other than taxes based on GIGO CLEAN TECHNOLOGY income). If we determine that your actions or performance may result in returns, chargebacks, claims, disputes, violations of our terms or policies, or other risks to GIGO CLEAN TECHNOLOGY or third parties, then GIGO CLEAN TECHNOLOGY may withhold any payments to you for as long as we determine any related risks to GIGO CLEAN TECHNOLOGY or third parties persist. For any amounts that we determine you owe us, we may (i) offset any amounts that are payable by you to us (in reimbursement or otherwise) against any payments we may make to you or amounts we may owe you; (ii) invoice you for amounts due to us, in which case you will pay the invoiced amounts upon receipt; (iii) reverse any credits to your bank account; or (iv) collect payment or reimbursement from you by any other lawful means. If we determine that your account has been used to engage in deceptive, fraudulent, or illegal activity, or to repeatedly violate this Agreement, then we may in our sole discretion permanently withhold any payments to you.

b. Job Rate. The rate per hour for a Cleaning and Janitorial Service ("**Job Rate**") depends on factors, such as location and how frequently a Recurrent Service is ordered, and payment terms may increase. Therefore, the same Cleaning and Janitorial Service may cost more in a different location or if the Cleaning and Janitorial Service is ordered less frequently. However, you will be notified prior to any such payment increase with sufficient notice to enable you to cancel the Recurrent Service as set forth herein.

c. Recurrent Service with Automatic Renewal and Recurring Charges.

(i) Recurring Service: When requesting certain Professional Services, Requesters may have the option of choosing that the Professional Service be repeated on a regular basis ("**Recurrent Service**"). For example, a Requester may choose that a cleaning be performed every two weeks. When a Requester chooses a Recurrent Service, the GIGO CLEAN TECHNOLOGY platform will automatically schedule that

Recurrent Service to occur on future dates indefinitely at the frequency requested by Requester. GIGO CLEAN TECHNOLOGY cannot guarantee that the same Service Providers will be available for each Recurrent Service appointment or that Recurrent Service appointments will not be canceled.

(ii) BILLING, RECURRING CHARGES AND AUTOMATIC RENEWAL: When a Requester signs up for a Recurring Service, Requester will be charged immediately for the initial booking. THEREAFTER, REQUESTER'S AGREEMENT TO PAY FOR THE PROFESSIONAL SERVICE WILL AUTOMATICALLY RENEW AND REQUESTER'S CREDIT CARD WILL BE CHARGED THE SAME NON-PROMOTIONAL AMOUNT, AS ORIGINALLY DISCLOSED TO REQUESTER AT THE TIME OF SIGNING UP FOR THE RECURRING SERVICE, IN ADVANCE OF EACH AUTOMATICALLY SCHEDULED PROFESSIONAL SERVICE APPOINTMENT, AS WELL AS FOR ANY APPLICABLE CANCELLATION FEES AND TAXES.

(iii) CANCELLATION OF AUTOMATICALLY RENEWING RECURRING SERVICE: Requesters may cancel the automatically renewing Recurrent Service AT ANY TIME by visiting the GIGO CLEAN TECHNOLOGY Help Center at www.gigo.com/help or by mailing a notice of cancellation to GIGO CLEAN TECHNOLOGY , Inc. Attn.: Legal 2001 East 4th St, #210 Santa Ana, CA 92705 . REQUESTERS MUST CANCEL MORE THAN TWENTY-FOUR HOURS PRIOR TO THEIR NEXT PROFESSIONAL SERVICE IN ORDER TO AVOID BEING CHARGED CANCELLATION FEES AND/OR FOR THEIR NEXT PROFESSIONAL SERVICE PURSUANT TO GIGO CLEAN 'S CANCELLATION POLICY AS SET FORTH IN SECTION 4(e).

d. GIGO CLEAN TECHNOLOGY Customer Satisfaction Program.

i. The GIGO CLEAN TECHNOLOGY Customer Satisfaction Program provides certain limited additional protections for Cleaning and Janitorial Services. Pursuant to the GIGO CLEAN TECHNOLOGY Customer Satisfaction Program and subject to the below exclusions and the terms and conditions and limitations herein, GIGO CLEAN TECHNOLOGY will compensate Requesters the lowest amount of: (a) subject to the exclusions below, up to USD \$1,500 per occurrence for losses arising from property damage as a direct result of negligence of a Cleaning Service Provider during performance of a Service or (b) up to USD \$1,000 for losses arising from damage to floors and items containing granite, marble or any other stone work as a direct result of negligence of a Service Provider during the performance of a Cleaning and Janitorial Service the amount shall be limited to up to USD \$1,000; or (c) up to USD \$1,500, in the aggregate, for losses arising from theft of a Requester's property by a Service Provider during performance of a Cleaning and Janitorial Service. The Service Requester is eligible for the GIGO CLEAN Customer Satisfaction Program.

provided that the Requester reports the issue within seventy-two (72) hours of the Professional Service appointment to our Requester service by visiting the GIGO CLEAN TECHNOLOGY Help Center

www.gigoclean.com/help. If the Service Requester does not report the issue within seventy-two (72) hours of the Service appointment, the claim is ineligible for the GIGO CLEAN TECHNOLOGY Customer Satisfaction Program . For Recurring Services, each Professional Service is treated as a separate occurrence.

ii. If you carry insurance that would cover you in the event of a claim, such as renter's insurance, homeowner's insurance, automobile insurance or an umbrella policy ("Personal Insurance"), You agree that your Personal Insurance is primary and the GIGO CLEAN TECHNOLOGY Customer Satisfaction Program is secondary. The GIGO CLEAN TECHNOLOGY Customer Satisfaction Program.

will only compensate for losses to the extent not otherwise covered by your Personal Insurance and only as permitted herein.

iii. A Requester will be covered under the GIGO CLEAN TECHNOLOGY Customer Satisfaction Program for a Service, subject to the exclusions in subsection (v) below, provided:

- The Cleaning and Janitorial Service is agreed to between a Requester and a Service Provider using the GIGO CLEAN TECHNOLOGY Platform, performed by the Service Provider hired by the Requester and paid for in full through the GIGO CLEAN TECHNOLOGY Platform;
- The Requester has not violated this Agreement;
- The Requester has reported the claim within 72 hours of the Professional Service;
- The Requester's GIGO CLEAN TECHNOLOGY account is in good standing with no outstanding balances owed to GIGO CLEAN TECHNOLOGY.
- The Requester has identified fragile and other breakable items and communicated the location and identity of those items to the Service Provider prior to the start of the Service; and
- The Requestor has accounted for and secured all valuables prior to the start of a Service.

iv. What is excluded from the GIGO CLEAN TECHNOLOGY CUSTOMER SATISFACTION PROGRAM?

- Any Professional Service that is not booked and paid for directly on the GIGO CLEAN TECHNOLOGY Platform;
- Merchandise; losses arising out of acts of nature, including, but not limited to, pollution, earthquakes and weather-related events such as hurricanes and tornadoes;
- losses arising out of interruption of business, loss of market, loss of income and/or loss of use;
- losses for property damage and theft exceeding the original value and/or replacement value for such property, less any standard depreciation;
- losses arising from the acts or omissions of a Requester or third party;
- losses arising from the negligence or misconduct of a third party;

- losses arising from a manufacturer's or a product's defects;
- losses from pre-existing damages or conditions of the item or property;
- losses arising from items supplied by the Requester or due to Requester
- losses arising from flooding and/or water damage including mold, fungi or bacteria;
- losses arising from products containing hazardous or harmful materials, acts of terrorism, product liability, or pollution;
- losses of cash, third party gift cards, and securities;
- losses as a result of an intentional wrongful act by a Service Provider;
- losses arising from normal wear and tear;
- losses for items that retain their functionality; (e.g., minor cosmetic damage, ordinary wear and tear, a t.v. that has a scratch on the bezel);
- losses for fine arts, which includes but is not limited to paintings, etchings, printed photos, pictures, tapestries, rare or art glass, art glass windows, valuable rugs, statuary, sculptures, antique furniture, antique jewelry, bric-a-brac, porcelains, antique automobiles, coins, stamps, other collectibles, collections, furs, jewelry, precious stones, precious metals, and similar property of rarity, historical value;
- losses for damage beyond the specific damaged area (e.g., should flooring sustain damage, any loss is limited to the replacement cost of the square footage that was damaged after deducting for obsolescence and physical depreciation);
- loss of use damages, including without limitation, loss of use such as property, furniture and the costs of any storage, movement and insurance of furniture in connection with loss of use;
- losses based on sentimental and/or undocumented intangible value;
- losses or damages associated with the unauthorized acquisition of, access to, destruction of, and/or loss of electronic data, including but not limited to films, records, manuscripts, drawings or photographs, data, information, audio or video recordings, files, facts, programs or other materials stored as or on, created or used on, or transmitted to or from, computer software, including systems and applications software, hard or floppy disks, CD-ROMs, tapes, drives, cells, data processing devices, cloud storage, or any other media which are used with electronically-controlled equipment;
- losses related to repairs outside of the area where the Cleaning Services were performed;
- losses of pets, personal liability or damage to shared or common areas;

- losses of theft without a valid police report, if requested by GIGO CLEAN TECHNOLOGY ; and losses with insufficient documentation; and
- losses occurring after, or unrelated to, the performance of a Cleaning Service;
- losses involving products or services, or uses of either, that are prohibited by law;
- losses due to unforeseeable or latent defects in the premises;
- losses related to services not explicitly booked through the GIGO Platform; and
- losses reported by third parties

v. **How do I submit a Claim?** First report of a claim must be made within 72 hours from when the Service occurs. After the first report, you will be asked to complete the full claim form within 7 days of receipt. If you do not complete the claim form in its entirety within 7 days of receipt, your claim will no longer be eligible for the GIGO CLEAN TECHNOLOGY CUSTOMER SATISFACTION PROGRAM We urge you to read through these terms and conditions prior to submitting a claim. All claims will be reviewed on a case-by-case basis. During GIGO CLEAN TECHNOLOGY 's claims assessment process, you may be required to provide written detailed: (1) proof of ownership of damaged/missing item; (2) proof of value of damaged/missing item; and (3) proof of damage or loss. If such information is requested, you will have 30 days from the date of the request to send GIGO CLEAN TECHNOLOGY the requested information. If you fail to provide the requested information within the 30-days time period and/or fail to contact GIGO CLEAN TECHNOLOGY to arrange for an extension of time, your claim will be considered closed and no longer eligible for the GIGO CLEAN TECHNOLOGY CUSTOMER SATISFACTION PROGRAM. You also agree to: (A) protect and preserve any damaged property that is the basis of a claim from further damage; (B) assist and allow GIGO CLEAN TECHNOLOGY or its insurers access to inspect and make copies, photographs and recordings of anything relating to the claim; (C) accept repairs and/or remediation by a Professional; (D) accept a replacement only if repairs are proven not to be an option; (E) submit requested materials by the dates outlined by the GIGO CLEAN TECHNOLOGY resolutions team; and (F) accept a replacement item subject to the standard depreciation of that item. If any part of Your claim is approved, then as a condition to any payment to You under the GIGO CLEAN TECHNOLOGY CUSTOMER SATISFACTION PROGRAM, You will be required to execute and deliver to GIGO CLEAN TECHNOLOGY the release agreement within 14 days of receipt of the release agreement from GIGO CLEAN TECHNOLOGY and assign to GIGO CLEAN TECHNOLOGY or its insurer any rights and remedies you may have to recover amounts paid to you with respect to an approved claim from any party that is financially responsible for the approve claims and any rights in any property that is recovered. The release agreement shall be rescinded and considered null and void if not signed and returned to GIGO CLEAN TECHNOLOGY within

14 days of Your receipt and the claim shall no longer shall be eligible for GIGO CLEAN TECHNOLOGY CUSTOMER SATISFACTION PROGRAM

e. GIGO CLEAN TECHNOLOGY Trust and Support Fee GIGO CLEAN TECHNOLOGY may assess an additional "**Trust and Support Fee**" to support the GIGO CLEAN TECHNOLOGY Platform, including costs related to background checks, insurance, customer support, and related services provided to you by the GIGO CLEAN TECHNOLOGY Platform. The Trust and Support Fee will be applied to each appointment of a Cleaning and Janitorial Service requested through the GIGO CLEAN TECHNOLOGY Platform (e.g., if you requested a Recurring Service, a Trust and Support Fee may be assessed on each Recurrent Service appointment). The amount of the Trust and Support Fee may vary but shall be retained by GIGO CLEAN TECHNOLOGY in its entirety.

Cleaner and Janitor Service Provider Finder

Upon entering your information and the request for which you would like a Cleaner, we will attempt to match you with up to a service provider in your area, who may be interested in fulfilling your service need. However, we do not guarantee that we will be able to match your service needs with a Service Provider or that there are Service Provider in your area that are either capable or willing to complete your service needs.

Dormant Account Service Charge. An account is considered dormant/inactive if it has had no activity for a period of six (6) months. Activity would include applying any portion of a credit balance to payment for Professional Services. Where permitted by applicable law, a dormant account fee of up to \$10 is assessed monthly until the account is reactivated or the balance has reached zero. To reactivate your account, please visit the GIGI CLEAN Help Center at www.gigoclean.com/help.

4. Term and Termination; Cancellation of Professional Services; Minimum Commitment Plan with Automatic Renewal; Membership with Automatic Renewal; Survival.

a. Term. This Agreement shall continue in full force and effect until such time as it is terminated by you or by us.

b. Termination by GIGO CLEAN TECHNOLOGY. We may terminate this Agreement or terminate or suspend your right to use the GIGO CLEAN TECHNOLOGY Platform at any time for any or no reason (including, without limitation, in the event that we believe that you have breached this Agreement or any policy posted on the GIGO CLEAN TECHNOLOGY Platform, or if we otherwise find that you have engaged in inappropriate and/or offensive behavior (collectively, "**Prohibited Conduct**") by providing

you with written or email notice of such termination to the physical or email address you have provided us, and termination will be effective immediately upon such notice. If we terminate or suspend your account for any reason, you are prohibited from registering and creating a new account under your name, a fake or borrowed name, or the name of any third party, even if you may be acting on behalf of the third party. In addition to terminating or suspending your account, we reserve the right to take appropriate legal action, including without limitation pursuing civil, criminal, and injunctive redress. When terminating your account, Handy may delete the account and all the information in it. You have no ownership rights to your account.

c. Termination by You. You may terminate this Agreement by completely and permanently ceasing to use the GIGO CLEAN TECHNOLOGY Platform (provided that there are no outstanding Cleaning and Janitorial Services ordered under your password or account) and by closing any account you have opened on the GIGO CLEAN TECHNOLOGY Platform. If you attempt to terminate this Agreement while there are still outstanding Cleaning Services ordered under your password or account, this Agreement shall not terminate until such a Cleaning Services have been performed or otherwise canceled as permitted by GIGO CLEAN TECHNOLOGY.

d. Cleaning Plan with a Minimum Commitment.

(i) *Minimum Commitment Plan Term:* If you have selected a Professional Services cleaning plan with a minimum commitment ("Minimum Commitment Plan"), your Minimum Commitment Plan term commences on the date of your first appointment.

(ii) *Minimum Commitment Plan Cancellation Fee:* If you have selected a Minimum Commitment Plan, you will be subject to and charged a cancellation fee up to USD \$150 in the US should you elect to terminate the Professional Services cleaning plan prior to the expiration of your minimum commitment period.

(iii) *Rescheduling Cleaning Plan appointments during the Minimum Commitment Period:* If you have selected a Cleaning and Janitorial Services plan with a minimum commitment, you can reschedule any cleaning plan appointment for free at least 24 hours in advance of the scheduled start time, provided such rescheduled appointment will occur within the minimum commitment period. If you reschedule between 2-24 hours before a scheduled Professional Service appointment, you will be charged a USD \$70 fee. If you reschedule during the 2 hours before a scheduled Professional Service appointment, you will be charged the full Cleaning Service amount. If you skip any cleaning plan appointment within the minimum commitment period or reschedule any cleaning plan appointment within the minimum commitment period to outside of the minimum commitment period, your credit card will be charged for

the amount of the appointment and in addition, your account will be credited the amount you are charged. Such merchandise credit will be available for your use during the minimum commitment period only as a merchandise credit to use to book one-off replacement cleaning appointments and after the minimum commitment period ends, you may apply such merchandise credits to cleaning appointments. No monetary refunds will be provided for cleaning plan appointments that are skipped within the minimum commitment period or any cleaning plan appointment within the minimum commitment period that is rescheduled to outside of the minimum commitment period. In addition to the foregoing, if you skip any cleaning plan appointment between 2-24 hours before a scheduled appointment, you will also be charged an additional USD \$70 cancellation fee and if you skip any cleaning plan appointment during the 2 hours before a scheduled appointment, you will be charged the full amount of the appointment, and will not be eligible for any credit.

(iv) Expiration of Minimum Commitment; AUTOMATIC RENEWAL: Once your minimum commitment period is complete, your selected plan will remain active and convert to a Recurring Service without a minimum commitment. The GIGO CLEAN TECHNOLOGY Platform will automatically schedule Cleaning Service appointments to occur on future dates indefinitely at the frequency requested by you. YOUR AGREEMENT TO PAY FOR THE PROFESSIONAL SERVICE WILL AUTOMATICALLY RENEW AND YOUR CREDIT CARD WILL BE CHARGED BASED ON YOUR SELECTED TIME AND FREQUENCY.

(v) CANCELLATION OF AUTOMATICALLY RENEWING RECURRING SERVICE AFTER END OF MINIMUM COMMITMENT PERIOD: After your minimum commitment period is complete, you may cancel your plan at any time by visiting the GIGO CLEAN Help Center at www.gigoclean.com/help or by mailing a notice of cancellation to GIGO CLEAN TECHNOLOGY, Attn.: Legal, 2001 East 4th St, #210, Santa Ana, CA 92705. YOU MUST CANCEL MORE THAN TWENTY-FOUR HOURS PRIOR TO YOUR NEXT PROFESSIONAL SERVICE IN ORDER TO AVOID BEING CHARGED CANCELLATION FEES AND/OR FOR YOUR NEXT PROFESSIONAL SERVICE IN ACCORDANCE WITH THE CANCELLATION POLICY SET FORTH IN SECTION 4(e) BELOW.

e. Cancellation Policy for Service Cancellation by Requester of Cleaning Plans without a Minimum Commitment, Cleaning Plans after completion of the Minimum Commitment period and One-Time Professional Service appointments. GIGO CLEAN TECHNOLOGY cancellation policy (found at www.gigoclean.com/help) for specific Professional Services is as follows: Requesters may cancel their scheduled Cleaning Service appointments through the GIGO CLEAN TECHNOLOGY Platform at any time, subject to the following conditions: (i) if a Requester cancels more than 24 hours before a scheduled Professional Service appointment, there is no cancellation fee; (ii) if a Requester cancels between 2-24 hours before a scheduled Professional Service appointment, the Requester will be charged a \$45

cancellation fee; and (iii) if the Requester cancels during the 2 hours before a scheduled Professional Service appointment, the Requester will be charged the full Professional Service amount. This cancellation policy applies both for one-time Professional Service bookings and for recurring Professional Service appointments. A Professional Service appointment may be canceled through the GIGO Help Center at www.gigoclean.com/help or by mailing a notice of cancellation to GIGO CLEAN TECHNOLOGY .: Legal 2001 East 4th St, #210, Santa Ana, CA, 92705

5. Links to and Plug-Ins from Other Websites or Media. Links (such as hyperlinks) from the GIGO CLEAN TECHNOLOGY Platform to and plug-ins from sites or applications owned, operated or controlled by third parties (collectively, "**Third Party Sites**") do not constitute the endorsement by GIGO CLEAN TECHNOLOGY of the Third-Party Sites or their content. Such links and plug-ins are provided as an information service, for reference and convenience only. GIGO CLEAN TECHNOLOGY does not control any Third Party Sites, and is not responsible for their content. It is your responsibility to evaluate the content and usefulness of the information obtained from Third Party Sites. The use of any Third-Party Site is governed by the terms and conditions of use and privacy policy of that Third Party Site. YOU ACCESS THIRD PARTY SITES AT YOUR OWN RISK. GIGO CLEAN TECHNOLOGY EXPRESSLY DISCLAIMS ANY LIABILITY ARISING IN CONNECTION WITH YOUR USE AND/OR VIEWING OF ANY THIRD-PARTY SITES, AND YOU HEREBY AGREE TO HOLD GIGO CLEAN HARMLESS FROM ANY LIABILITY THAT MAY RESULT FROM THIRD PARTY SITES.

6. Submission Areas. The GIGO CLEAN TECHNOLOGY Platform may contain blogs, message boards, applications, opportunities to provide reviews, job postings, chat areas, news groups, forums, communities and/or other message or communication facilities that allow Users to communicate with other Users and with GIGO CLEAN TECHNOLOGY (collectively, "Submission Areas"). Some areas in the Submission Areas within the GIGO CLEAN TECHNOLOGY Platform will be public and GIGO CLEAN TECHNOLOGY will not be responsible for any information or materials posted in such public areas. GIGO CLEAN TECHNOLOGY may, in its discretion, publicly post submissions you submit to a non-public area of the GIGO CLEAN TECHNOLOGY Platform. You may only use Submission Areas to send and receive messages and material that are relevant and proper to the applicable forum and that comply with this Agreement. "Your Information" is defined as any information and materials you provide to us or other Users in connection with your registration for and use of the Handy Platform, including without limitation, information and materials that are posted or transmitted for use in Submission Areas. You are solely responsible for Your Information, and we are merely a passive conduit for your online

distribution and publication of Your Information. You hereby represent and warrant that Your Information: (a) will comply at all times with this Agreement, including but not limited Rules for Use of the GIGO CLEAN TECHNOLOGY Platform below, and with Section 2 (Personal Information; User Accounts) above; and (b) will not create liability for us or cause us to lose (in whole or in part) the services of our Internet Service Providers (ISPs), customers, or other partners or suppliers. You hereby grant us a non-exclusive, transferable, worldwide, perpetual, irrevocable, royalty-free, sublicensable (through multiple tiers) right to use, host, store, reproduce, modify, create derivative works, communicate, publish, publicly perform, publicly display and distribute all of Your Information that is posted to Submission Areas from or through your account on the GIGO CLEAN TECHNOLOGY Platform, including but not limited to all images, videos, musical works and text included in such postings and to such other persons and/or entities as Handy may designate. The rights you grant in this license are for the limited purpose of operating, advertising, marketing, promoting, and improving the Handy Platform. We reserve the right to remove postings from Submission Areas in our sole discretion.

7. Rules for Use of the GIGO CLEAN TECHNOLOGY Platform. During the term of this Agreement, Requesters may use the GIGO CLEAN TECHNOLOGY Platform for your personal use only (or for the use of a person, including a company or other organization that you validly represent). Requesters may use the GIGO CLEAN TECHNOLOGY Platform to request Cleaning and Janitorial Services solely with respect to a location where the Requester is legally authorized to have Cleaning and Janitorial Services performed. Requesters may not use the GIGO CLEAN TECHNOLOGY Platform for any other purposes or in connection with any commercial endeavors whatsoever without our express prior written consent. Requesters agree that an order for Cleaning and Janitorial Services is an offer, which is only accepted when the Requester receives a confirmation of the order. Requesters agree to treat Service providers courteously and lawfully, to provide a safe and appropriate working environment for them that is in compliance with all applicable laws and regulations, and to provide reasonable co-operation to Service Providers to enable them to supply Services. Requesters agree to comply with our complaint and other policies designated on the Site. Requesters acknowledge that their selected Service Providers may be unavailable from time to time. Service Providers agree to provide the Services in accordance with all applicable laws and regulations and with the Service Agreement. You shall NOT use the GIGO CLEAN TECHNOLOGY Platform (including but not limited to any Submission Areas) to do any of the following:

- a. Upload files that contain viruses, Trojan horses, corrupted files, or any other similar software that may damage the operation of another's computer.

- b. Upload files that contain software or other material that violates the intellectual property rights or rights of privacy or publicity of any third party.
- c. Defame, abuse, harass, stalk, threaten or otherwise violate the legal rights (such as, but not limited to, rights of privacy and publicity) of others, including but not limited to our staff and other Users.
- d. Post a review or rating unless such review or rating contains your independent, honest, genuine opinion.
- e. Use the GIGO CLEAN TECHNOLOGY Platform or any Cleaning and Janitorial Service for any purpose or in any manner that is in violation of local, state, national, or international law.
- f. Publish, post, upload, distribute or disseminate any profane, defamatory, false, misleading, fraudulent, threatening or unlawful topics, names, materials or information, or any materials, information or content that involve the sale of counterfeit or stolen items.
- g. Advertise or offer to sell any goods or services for any commercial purpose or solicit employment or contract work which is not relevant to services offered through the GIGO CLEAN TECHNOLOGY Platform. You may not solicit, advertise for, or contact in any form Users for employment, contracting, or any other purpose not related to Professional Services facilitated through the GIGO CLEAN TECHNOLOGY Platform without express written permission from us.
- h. Use the GIGO CLEAN TECHNOLOGY Platform to collect usernames and/or email addresses of members by electronic or other means without our express prior written consent.
- i. Conduct or forward surveys, contests, pyramid schemes, or chain letters.
- j. Impersonate another person or allow any other person or entity to use your identification to post or view comments or otherwise use your account.
- k. Post the same note repeatedly (referred to as 'spamming'). Spamming is strictly prohibited.
- l. Download any file posted by another User that you know, or reasonably should know, cannot be legally distributed through the GIGO CLEAN TECHNOLOGY Platform, or post or upload any content to which you have not obtained any necessary rights or permissions to use accordingly.
- m. Restrict or inhibit any other User from using and enjoying the GIGO CLEAN TECHNOLOGY Platform.
- n. Imply or state that any statements you make are endorsed by us, without our prior written consent.
- o. Reverse engineer, disassemble, decompile, translate, modify, adapt, license, sublicense, alter, copy, distribute, hack or interfere with the GIGO CLEAN TECHNOLOGY Platform, its servers or any connected networks, use a robot, spider, manual and/or automatic processes or devices to data-mine, data-crawl, scrape or index the GIGO CLEAN TECHNOLOGY Platform in any manner, or attempt to do any of the foregoing.

- p. Remove or alter, visually or otherwise, any copyrights, trademarks or proprietary marks and rights owned by us.
- q. Upload content that is offensive and/or harmful, including, but not limited to, content that advocates, endorses, condones or promotes racism, bigotry, hatred or physical harm of any kind against any individual or group of individuals.
- r. Upload content that provides materials or access to materials that are obscene, adult or sexual or that exploit anyone, and in particular people under the age of 18, in an abusive, violent or sexual manner.
- s. Register to use the GIGO CLEAN TECHNOLOGY Platform under different usernames or identities, after your account has been suspended or terminated.
- t. Mirror or archive any part of the GIGO CLEAN TECHNOLOGY Platform or any content or material contained on the Handy Platform without GIGO CLEAN TECHNOLOGY written permission.
- u. Forge any TCP/IP packet header or any part of the header information in any e-mail or newsgroup posting or providing false or misleading representations in the sender information, subject line, locator, or content of any electronic message.
- v. Alter transmission data without GIGO CLEAN TECHNOLOGY's consent
- w. Purchase Merchandise for the purposes of reselling it.

8. No Employment. GIGO CLEAN TECHNOLOGY provides a software platform which allows you to connect with independent Service Provider. GIGO CLEAN is not the employer of any Professional. You acknowledge that we do not supervise, direct, or control a Cleaning and Janitorial work performed in any manner. A Cleaner or Service Providers provides services to you as an independent contractor, and is not an employee, joint venture, partner, agent, or franchisee of GIGO CLEAN TECHNOLOGY for any purpose whatsoever.

9. Special Promotions; Gift Cards and Vouchers.

a. Changes to Promotions. We may from time to time provide certain promotional opportunities to Requesters. All promotions will be run at our sole discretion, and can be activated, modified or removed at any time by us without advance notification.

b. Promotional Credit

i. Promotional credit is only eligible for the specific services designated by GIGO CLEAN TECHNOLOGY. Promotional credit is valid for a limited time only and expires on the date indicated when you receive the applicable promotional credit. Failure to use promotional credit before such expiration date will result in the forfeiture of promotional credit. GIGO CLEAN TECHNOLOGY reserves the right to cancel

promotional credit at any time. No refunds will be granted for any expired or canceled promotional credit.

ii. GIGO CLEAN TECHNOLOGY promotional credit has no intrinsic value, is not redeemable for cash, has no cash value, and serves merely as a means to recognize and provide an incentive to use the GIGO CLEAN TECHNOLOGY Platform. Promotional credits may not be purchased for cash and GIGO CLEAN does not sell promotional credit. Promotional credit is nonrefundable.

iii. Promotional credits will not be applied against any sales, use, gross receipts or similar transaction based taxes that may be applicable to you, and/or fees or charges for use of any ineligible services.

iv. Your GIGO CLEAN TECHNOLOGY account will be billed for all fees and charges for use of any ineligible services. Each promotional credit can only be used once and your GIGO CLEAN TECHNOLOGY account will be billed for all fees and charges for use of any eligible service in excess of the amount of available promotional credit.

v. Promotional credit you receive is personal to you. You may not sell, license, rent, or otherwise transfer promotional credit. Promotional credit may be applied only to your account, and may not be applied to any other account.

c. Referral Credits. In the event that you are given a code through which you may refer a friend to the GIGO CLEAN TECHNOLOGY Platform in exchange for a referral credit, you shall not use any online marketing or advertising to promote such code or to artificially increase the amount of credits awarded. By way of example, you may not post, or cause, request or permit a third party to post any such code on a coupon website, nor use any paid search marketing, online advertising, forum posting, newsgroup posting or bulk email to disseminate such code. You may only share such code with your personal friends and acquaintances for legitimate referral purposes, as determined by us in our sole discretion. GIGO CLEAN TECHNOLOGY referral credits are redeemable only for Cleaning and Janitorial Services. GIGO CLEAN TECHNOLOGY referral credits have no cash value and are not redeemable for cash unless otherwise required by law. Without limiting our other rights and remedies, we may terminate such code and/or your account for any breach of this Section. For questions or additional information, contact us at www.gigoclean.com/help.

d. Vouchers.

i. GIGO CLEAN TECHNOLOGY vouchers or promotional codes for special offers or discounts ("**Vouchers**") may be available and can be used to pay in part or in full for Cleaning or Janitorial Services.

ii. You agree that you will only use one Voucher per person and will use Vouchers in accordance with the Voucher terms and conditions.

iii. You agree that you will comply with all Voucher terms and conditions.

iv. Use of Vouchers is further subject to the below terms and conditions regarding Gift Cards

e. Gift Cards

i. GIGO CLEAN TECHNOLOGY Gift Cards ("**Gift Cards**") are redeemable only for Cleaning Services. Gift Cards have no cash value and are not redeemable for cash unless otherwise required by law.

ii. Gift Cards must be presented at the time of purchase and any available balance will be applied to your purchase.

iii. Gift Cards do not expire and there are no inactivity, dormancy or service fees associated with Gift Cards.

iv. You agree that you will comply with all Gift Card terms and conditions.

v. Gift Cards are not replaceable if lost or stolen, and cannot be combined with any other Gift Cards, Vouchers, gift certificates, or other coupons.

vi. Gift Cards cannot be used for previous purchases, credits, or the purchase of Gift Cards, and cannot be used to make a payment towards third party items the balance on a credit card.

vii. We reserve the right to limit quantities of Gift Cards purchased by any person or entity and to cancel a Gift Card if we believe that the Gift Card was obtained through fraudulent or unauthorized means. Specifically, you may not purchase or obtain more than \$5,000 in Gift Card value in any one day regardless of location, whether on a single Gift Card or multiple Gift Cards. Moreover, you may not purchase or obtain any one Gift Card with a value of more than \$2,000 in any one day.

viii. No credit card, credit line, overdraft protection, or deposit account is associated with your Gift Card. Unused Gift Card balances are not transferable, and you may not sell a Gift Card or otherwise barter for its exchange although you may give a Gift Card to someone else as a gift.

ix. A Gift Card is void if copied, altered, transferred, purchased or sold.

x. Purchases of Gift Cards are final and not refundable. All sales are final

xi. We reserve the right to correct the balance of a Gift Card if we believe that a billing error has occurred, and we disclaim all liability for any such billing errors.

xii. Gift Cards and their use are subject to this Agreement (including the Privacy Policy) and use of a Gift Card constitutes acceptance thereof. Applicable terms and conditions are subject to change without notice. If the laws pertaining to a Gift Card require additional or different terms and conditions, then such terms and conditions shall apply. For questions or additional information, contact us at

www.gigoclean.com/help.

xiii. In the event you do not use your Gift Card for a certain period of time, we may be required to turn over the remaining Gift Card balance to a state under such state's unclaimed or abandoned property law. Although your Gift Card does not expire, if we are obligated to turn over the remaining balance of your Gift Card under a state's unclaimed property law, by operation of law we will be released from any further liability or obligation with respect to your Gift Card and you may be required to contact the state's unclaimed property administrator to attempt to recover your unused Gift Card balance. To protect your right to continue to use your remaining Gift Card balance, we will make reasonable efforts to exempt your Gift Card from state unclaimed property laws.